

HSBC

HSBC looked to establish common taxonomy because they had no common language between the IT department and the wider business.

HSBC formed five internal working groups to add BIAN as an industry reference framework and design new ways of working, including the business architecture initiative, which referenced BIAN in creating a purposeful and common business capability model.

The project aligned taxonomies and capability definitions for standardization and linking IT asset inventory, investment, application health and business capability to produce insights to drive investment decisions, and to create business cases for simplification.

The working group enabled HSBC to accelerate their journey to finding a common business model. This also encouraged senior executives to become more engaged in the overall architecture.

The adoption of BIAN was instrumental in establishing a service-based architecture design approach which has been adopted across the enterprise. The project will move investment to business innovation, increase flexibility, speed of development and their ability to modernize applications.

Aarti Dahiya, Lead Architect, HSBC, said:

“BIAN enables us to deliver better services for our customers, at speed, with scale and at a lower cost.”

